

Return to Tennis: TIPP for Tournament Staff & Webinars

Dear tournament staff member,

In order to help combat the potential elevated risk of corrupt approaches and match fixing at the remaining tournaments of the 2020 season, you have been requested by the TIU Education department to complete the Tennis Integrity Protection Programme (TIPP).

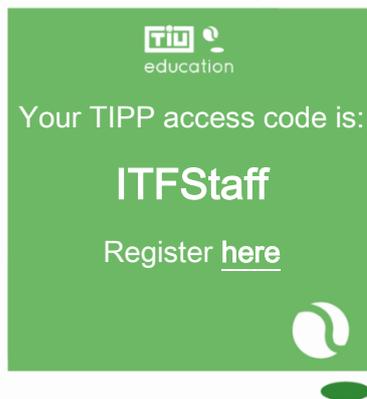
TIPP is an interactive e-learning programme developed by the TIU and features a tournament staff specific module. It is designed to quickly familiarise all those involved in professional tennis both with tennis' anti-corruption rules and the tactics typically employed by corruptors.

You can access TIPP by clicking the link below in **Step 1** and registering yourself with this unique access code. You will find a guide appended to this document with step-by-step instructions on how to access and complete the programme.

Two webinars for tournament staff will also be hosted via Zoom in the coming weeks. The webinars will last approximately 45 minutes giving you an opportunity to ask questions and seek further advice if desired.

To sign up for a webinar please select your preferred time and date below in **Step 2** and follow the link provided. Please note the times are given in UTC +1.

Step 1



Step 2

- Webinar 1: Thursday 30 July 1400 UTC+1 [Register here](#)
- Webinar 2: Thursday 06 August 0900 UTC+1 [Register here](#)

Thank you,

The TIU Education Team





TIPP Guide 2020

The Tennis Integrity Protection Programme (TIPP) is an interactive online e-learning programme designed to familiarise you with the Tennis Anti-Corruption Program (TACP), informing you about the rules we must all follow to maintain the integrity of tennis.

Completing TIPP takes 15-20 minutes, however, please be aware that you only have 24 hours to complete the process once you have started it. Once you have finished the programme you will receive a completion email which will be valid for two years only. After this period you will be required to do the programme again.

Thank you for taking the time to complete TIPP and demonstrating your commitment to maintaining the integrity of tennis.

Please follow the step by step instructions below to complete TIPP:

1. Go to <https://www.integrityprotectionprogramme.com>
2. If you wish to change to a different language (Chinese, French, Italian, Russian or Spanish) click on the relevant flag
3. Click the register link on the Tournament Staff area
4. Enter the **access code** that you have been sent
5. Complete the self-registration form and click register
6. Follow the on-screen instructions on the dashboard
7. At the end of the process you must tick the box to confirm you have completed the programme
8. Once you have received confirmation that you have completed TIPP you will have the option to complete the Player and Officials modules should you wish to further educate yourself.



Frequently Asked Questions

How can I access TIPP?

If you compete in professional tennis events you can log on to TIPP via IPIN and the ATP/WTA Playerzones. If you are an ITF Certified Official you can log on to TIPP via the ITF Officiating Portal. You can also log on to complete the programme by clicking [here](#).

Where can I reset my password?

If you have forgotten your password click 'Reset your password' beneath the green 'Login' button and you will be emailed a reset link.

What should I do if I am having difficulty viewing TIPP on my internet browser?

If you cannot view the videos and/or answer the questions it may be that you have to use a different PC/laptop/ mobile phone/tablet and/or browser combination (i.e. Internet Explorer, Firefox or Chrome) and make sure you have access to sufficient broadband width. In addition, it may help to have the latest operating system downloaded for your mobile device or browser.

I am not a professional tennis player or an official, do I still have to complete TIPP?

As a 'covered person' you are covered under the TACP and also have responsibilities in helping to maintain the integrity of tennis. We recommended that all those working in professional tennis such as coaches, tournament staff and agents complete the programme.

I have completed TIPP before, do I have to do it again?

TIPP is valid for two years from the date you received a programme completion email from the TIU. After this period you will be required to complete the programme again. If you have completed the programme in the last two years please provide your certificate and we will amend our records.

I am having trouble understanding the thumbs up/thumbs down responses

Selecting the green thumbs up response means that you believe the statement to be correct. Selecting the red thumbs down response means that you believe the statement to be incorrect.

Who can I contact for further assistance?

If you are experiencing any issues completing TIPP please contact the TIU Education Team via education@tennisintegrityunit.com.

Where can I find out more information about the Tennis Integrity Unit and the TACP rules?

If you wish to find out more information about the TIU and download the TACP rules in full please click [here](#).

Please note, your personal details will be handled in accordance with our Privacy Policy



inform. educate. protect. 